



Check It Out before you Click It

UL Lafayette will never ask you to verify any of your login accounts through an e-mail.

If it looks suspicious, it probably is.

Contact the IT Service Desk if you have any questions about a suspect email.

ithelp@louisiana.edu, or (337) 482-4357 (2HELP on campus)

[CHECK IT OUT](#)



NO PHISHING

Don't take the bait!

Banner Help

[Banner Services](#)

[Activate My Account](#)

[Banner Tutorials](#)

[CLID/ULID Conversion](#)

[Advisor Help](#)

We're here 2HELP!

The IT Help Desk provides a visible and proactive avenue of help for our students, employees, and guests.

[Catalog of Services](#) – Browse our IT services to view all of the resources available to help you excel in a way that only a Ragin' Cajun can!

[Knowledgebase Search](#) – Looking for information? Be sure to search our knowledgebase.

Get Informed

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Quick Links

» [Password Help](#)

» [Moodle Help](#)

» [UL-WiFi Help](#)

» [Email Help](#)

» [ULink Help](#)

» [Banner Tutorials](#)

» [Help for Students](#)

» [Help for Employees](#)

» [Announcements](#)

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ANNOUNCEMENTS

University Holiday Schedule and IT

Fri, 12/14/2018 – 8:19am -- David Savoie

The University will be closed in observance of the Christmas and New Year holidays beginning December 14, 2018 at 12:30 PM. The University will reopen Thursday, January

3, 2019 for normal business hours.

During this time the UL Information Technology team will take time off to spend with friends and family. IT Service Desk phones will be routed to our after hours call center and the IT Service Desk email will be monitored throughout the break by on-call agents.

[Read more](#)

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University of Louisiana at Lafayette
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(337) 482-4357 | ithelp@louisiana.edu

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